



GDPR – information for DCHP service users

Diecézní charita Plzeň (hereinafter referred to as DCHP) is a church, NGO with its office registered at Hlavanova 359/16, 326 00 Plzeň, ID no. 49774034, registered at Register of Legal Entities with the Ministry of Culture of the Czech Republic under number 8/1-06-702/1996.

DCHP processes personal data in compliance with the Regulation of the European Parliament and the Council (EU) no. 206/679 on protection of natural persons in regard of personal data processing and free transfer of such data and on cancellation of the regulation 95/46/ES (the general regulation on personal data protection, known also as the GDPR).

DCHP is the personal data administrator. The administrator contact details:

<http://www.dchp.cz/dchplzen/>

The contact person to solve your requirements and questions is:

JUDr. Bc. Vladimír Fencel, the Lawyer of Diecézní charita Plzeň

Address: Sladkovského 16, 326 00 Plzeň

Telephone:

e-mail: vladimir.fencel@mchp.charita.cz

or

Veronika Pašková, DiS, the Coordinator of social services at Diecézní charita Plzeň

Address: Cukrovarská 16, 301 00 Plzeň

Telephone: +420 736 511 719

e-mail: veronika.paskova@dchp.charita.cz

Data processing purposes and the legal base

- Social service provision according to the Act no.108/2006 Coll. on Social Services as amended and on all related obligations.
- Health care service provision according to the Act no. 372/2011 Coll. on Healthcare Services as amended and on all related obligations.

The period of processing personal data is for the duration of the contract and further for the period pursuant to Act no. 499/2004 Coll. on archives and records services or pursuant to a special legal regulation and the GDPR.

Personal data processors and recipients

Personal data may be processed, among the administrator and their employees, processed to serve the purposes described above also by administrator's processors, based on contracts on personal data processing concluded in compliance with the GDPR.

DCHP personal data processors are:

Software production s.r.o., with the registered office at: Denisovo nábřeží 2568/6, 301 00 Plzeň, ID no. 27973956

DCHP further informs that personal data may be handed to the third party based on a legal requirement, when the third party has a power of attorney to require such details. DCHP also hands the personal data in cases specified by the law to the following subjects and entities:

- Police of the Czech Republic, ČR, public prosecutors and courts;
- public offices in the role of public guardians or signing the contract on behalf of the user;
- legal representatives, guardians and persons with the power of attorney from the user

Client rights according to the GDPR

1. The client has the right to request from the Administrator access to personal data, to correct them, add or limit their processing. Every requirement by the client is solved individually.
2. The client has the right to object to data processing in case that:
 - a) the data processing is necessary due to the task carried in public interest or in the exercise of official authority, which was given to the Administrator.
 - b) the data processing is necessary for reasonable purposes of the administrator or the third party.

The client details will not be further processed if there is no serious legal reason for their processing proved to prevail the interests or rights of the user. Until this fact is verified, the client has right to limit the data processing.

3. Client has the right to deletion only in the case when:
 - personal data are no longer necessary for the purpose they were collected or processed,
 - the user withdraws his consent and there is no other legal reason for processing,
 - the user objects to process the data and there is no prevailing reason to do so,
 - personal data were processed illegally,
 - personal data have to be deleted to meet legal obligations,
 - personal data were collected in relation with a service offer.
4. Client has the right to file a complaint with the supervisory authority in the case that they find the personal data processing is breaching GDPR. Complaints may be filed with the supervisory authority, i.e. the Office for Personal Data Protection with its registered office at the address Pplk. Sochora 27, Praha 7, 170 00.
5. The client has the right to portability of his personal data, based on his own request, in a common and machine-readable format. Client may transfer the personal data to another administrator or, when technically possible, they may request from the administrators to exchange the data among themselves.

6. Client has the right to be informed about security breach of the personal data processed in DCHP if such a breach may lead to a high-risk of their rights or freedoms.
7. The right of the client to withdraw their consent to personal data processing may be applied in the case when personal data have been collected based on that legal title, other reasons for processing according to the GDPR may remain unaffected.

When applying the right of the client as listed above, DCHP follows the GDPR rules.

Providing your personal data is voluntary, not providing them may mean that the administrator shall not provide the client with services though.

Your requirements will be always considered and solved in accordance with relevant regulations of the general provisions.

In case you are not satisfied with the settlement of your requirements and requests, you have the right to contact and file a complaint at the Office for Personal Data Protection.

In conclusion, we would like to highlight that our interest in processing your personal data is purely legal in order to do no harm to your rights.

Thank you for your helpfulness and cooperation.

The team of Diecézní Charita Plzeň

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